

CHILDREN'S ONLINE PRIVACY POLICY

Last updated September 29, 2026

INTRODUCTION

The Columbus Symphony ("CSO," "we," "our," or "us") operates the CSO Kids website. We respect the privacy of children's information. This Children's Online Privacy Policy is designed to assist you in understanding how we collect, use, share, and safeguard children's information. This Policy is written in accordance with the Children's Online Privacy Protection Act ("COPPA") and applies to children who access this CSO Kids website ("Site").

From time to time, we may change this Policy. If we do, we will post an amended version on this webpage with a new "last updated" date. If we make material changes, we will provide you with additional notice, such as adding a statement on the homepages of our Site. Please review this Policy periodically.

This Privacy Policy covers the following topics:

1. **PERSONAL DATA WE COLLECT FROM CHILDREN**
2. **HOW WE USE AND SHARE CHILDREN'S PERSONAL DATA**
3. **PARENTAL CHOICES AND RIGHTS**
4. **DATA SECURITY**
5. **DATA RETENTION**
6. **HOW TO CONTACT US**

1. PERSONAL DATA WE COLLECT FROM CHILDREN

The Site is intended for children of all ages and their families (collectively, "you"). We collect personal data from you through your use of the Site. We do not require you to disclose more information than is reasonably necessary to use the Site or participate in an online activity. In the event we discover we have collected personal data from a child in a manner inconsistent with COPPA's requirements, we will delete the information. Personal data is information that is linked, or reasonably linkable, to an identified or identifiable individual. We collect the following types of personal data:

Personal Data Visitors Provide

Any personal data collection from children is intended to be done in accordance with the consent from their parent or guardian. Depending on how you interact with our Site, we will collect the following personal data that Site visitors voluntarily provide to us for the following purposes:

- *Notes to the Symphony.* Site visitors may provide their name, email address, and a note to the symphony that will be made public upon review. If a child submits this note, a parent or guardian's email address will be required along with the submission. The full name on the submission will not be made public.

Personal Data as Visitors Navigate Our Site

We automatically collect certain personal data through visitors' use of our Site and our use of cookies and other tracking technologies, such as the following:

- *Usage Information.* For example, the pages on the Site you access, the frequency of access, and what you click on while on the Site.
- *Device Information.* For example, hardware model, operating system, application version number, and browser.
- *Mobile Device Information.* Aggregated information about whether the Site is accessed via a mobile device or tablet, the device type, and the carrier.
- *Location Information.* Non-specific geolocation information from Site visitors on a city-regional basis.

For more information about cookies and opting out of cookie-related data collection, please visit our [Privacy Policy](#).

2. HOW WE USE AND SHARE CHILDREN'S PERSONAL DATA

In addition to the purposes stated above, we may use all the personal data we collect in accordance with applicable law such as to:

- Maintain and improve our Site;
- Protect the security and integrity of our Site;
- Investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, or violations of our terms or policies, and to otherwise fulfill our legal obligations;
- Defend our legal rights and the rights of others;
- Fulfill any other purposes for which you provide it and purposes that are reasonably necessary to fulfill the reason for which the personal data was collected; and
- Comply with applicable law.

We may share the personal data that we collect from or about you with our affiliates and third parties where necessary and permitted, such as with vendors who perform Site-related services on our behalf (e.g., anonymized analytics), or with enforcement authorities as legally required.

3. PARENTAL CHOICES AND RIGHTS

Parents and guardians of children who use our Site have the right to:

- Review the personal information we have collected from the child online;
- Refuse to allow further use or collection of personal information from the child; and
- Request the deletion of the personal information we have collected from the child, unless we are required to retain it for legal purposes.

To exercise these rights, please reach out to us using a contact method provided in the **How to Contact Us** section below. Please note that a request to delete a child's personal information may result in the deletion of their online account on our Site.

4. DATA SECURITY

We do not enable children to make their personal data public on our Site. Please visit our [Privacy Policy](#) for more information on our data security practices.

5. DATA RETENTION

In the instance we collect children's personal data, we retain that information for only as long as necessary to fulfill the purposes for which we collect it, such as to allow the participation in an online activity hosted on our Site like the Notes to the Symphony, and as required by law. Please visit our [Privacy Policy](#) for more information on our data retention practices.

6. HOW TO CONTACT US

To contact us for questions or concerns about our privacy policies or practices, you may reach us through the following methods:

Call:

(614) 228-9600

Mail:

Columbus Symphony Orchestra
55 East State Street
Columbus, OH 43215

Filename: Columbus Symphony Children's Online Privacy Policy
(9.25.26)[62].docx
Directory: /Users/nhickman/Library/Containers/com.microsoft.Word/Data/Do
cuments
Template: /Users/nhickman/Library/Group
Containers/UBF8T346G9.Office/User
Content.localized/Templates.localized/Normal.dotm
Title:
Subject:
Author: Desai, Anokhy
Keywords:
Comments:
Creation Date: 9/29/26 2:22:00 PM
Change Number: 4
Last Saved On: 9/29/26 2:23:00 PM
Last Saved By: Nat Hickman
Total Editing Time: 2 Minutes
Last Printed On: 9/29/26 2:23:00 PM
As of Last Complete Printing
Number of Pages: 3
Number of Words: 916
Number of Characters: 5,151 (approx.)